Volume 10, Number 8 April 22-May 5, 1995

UCSF Newsbreak

Allen J. Balderson

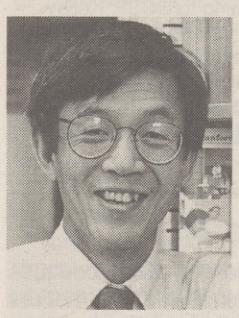
Page 6 ... Black & White Gala — too much fun

Ballot measure would endanger public health

UCSF medical ethics expert blasts Proposition 187

By REBECCA HIGBEE

In a strongly worded essay in the April 20 issue of the New England Journal of Medicine, UCSF medical ethics expert Bernard Lo says Proposition 187, if upheld by the courts, would undermine professional medical ethics, violate patient confidentiality in unprecedented ways, and endanger the public health.



Lo

Passed by California voters last November, Proposition 187 requires publicly funded health care facilities to deny care to illegal immigrants and to report them to government officials.

"We are concerned that physicians and the public may not understand the implications of Proposition 187," says Lo, professor of medicine, director of the Program in Medical Ethics, and co-author of the essay, along with UCSF medical student Tal Ann Ziv.

Proposition 187 was approved by a margin of 59 percent to 41 percent. Opponents of the proposition turned to California courts to block its implementation, arguing that it is unconstitutional because states have no power to regulate immigration and because it violates the 14th Amendment of the US Constitution.

A preliminary injunction by a federal district court judge and a temporary restraining order by a California Superior Court judge have blocked the implementation of all major provisions of the proposition. A hearing is scheduled for June.

Proposition 187 applies to publicly owned and operated clinics and hospitals, including state medical school facilities that serve as referral centers. The California Association of Hospitals and Health Systems advised its members that institutions that receive any public funds, including Medicaid or Medicare payments, may be subject to the strictures of the proposition.

"Reporting patients' immigration status serves no medical or public health purpose, involves no medical expertise and is not a routine part of medical care," Lo says.

More than likely, it would be hospital clerks that will screen patients for immigration status, just as they currently screen them for insurance information, Lo says. "Physicians and nurses may not feel personally accountable if illegal immigrants are denied care." But, he urges physicians to ask themselves whether cooperating with Proposition 187 is consistent with their ethical responsibilities to protect the public health, care for persons in medical need, and respect patient confidentiality.

Physicians traditionally have been expected to promote the best interests of their patients, not their own self-interest or the interest of third parties, the essay states. Cooperation with Proposition 187 would contribute to the

(See **LO** *on page 2)*

Becker, Vinogradov to receive Distinction in Teaching Awards

There are many gifted teachers at UCSF. And every year the Academic Senate has the daunting task of selecting a few who stand out as exceptional educators to receive Distinction in Teaching Awards. This year's outstanding role models are Gaylene Becker and Sophia Vinogradov, with honorable mentions to Kathleen A. Puntillo, Joseph A. Regezi and William B. Shore.

♦ A professor of social & behavioral sciences in the School of Nursing and professor of medical anthropology, Gaylene Becker has a student audience as diverse as her teaching style. Effective in both lecture hall and one-on-one sessions, Becker teaches medical students, graduate students, including those in sociology, anthropology and nursing, as well as postdoctoral fellows in disciplines ranging from pediatrics to gerontology. She believes in team-teaching and works in the classroom with sociologists, nurses, physicians and other health care professionals.

Nationally recognized for her research on the psychosocial aspects of chronic illness, she also is in large demand as a graduate student mentor.

♦ Sophia Vinogradov is an assistant professor of psychiatry and director of Research and Education for the Psychiatric Outpatient Services at the VAMC. A favorite teacher of many students, Vinogradov started a medical student psychopharmacology clinic at the VAMC where third-year medical students work shoulder-to-shoulder with attending physicians. Students consider working there a highlight of their VA psychiatry clerkship. In fact, the number of students electing this rotation has more than doubled in the past year.

A favorite seminar leader in courses for second- and third-year psychiatry residents, Vinogradov also has developed an elective course on medical student education for fourth-year psychiatry residents. Medical students and residents alike "applaud her in-depth knowledge of her specialty [schizophrenia] and her thought-provoking teaching style."

Honorable mentions

♦ An assistant professor in the Department of Physiological Nursing since 1993, Kathleen Puntillo directs the department's Critical Care/

(See **DISTINCTION** *on page 2)*

Chancellor Martin takes strong stand on diversity

In a recent e-mail to campus members, Chancellor Joseph Martin reaffirmed his commitment to affirmative action and diversity. His April 5 communication updated the campus on three focus group discussions, which he says will provide him and his Cabinet (the deans, vice chancellors, Medical Center director, Academic Senate chair) the opportunity to hear directly the concerns of various faculty members, staff and students — our future health care providers — on these important subjects.

"The [focus group] discussions have made it evident that, while we have accomplished much in our efforts at UCSF to ensure equal access to and equity in all sectors of the campus, there is more to be done," said Martin. He added that because of UCSF's mission to provide health care to the diverse population of this state, it is essential for the campus to take a leadership position to support not only diversifying the student body, the faculty and staff, but also to inform and educate the campus community. "Too much is at stake," he said.

Making a distinction between diversity and affirmative action, Martin said, "I believe that this campus must take a strong stand in support of diversity regardless of legal or political challenges to affirmative action. We cannot allow the threat to affirmative action to undermine our commitment to diversity and equality for all. Our very ability to deliver to the people of California our commitment to provide quality health care requires that our workforce and students be increasingly reflective of our patient population."

If you do not receive the Chancellor's e-mail, and would like to, send an e-mail to: pierucci@chanoff.ucsf.edu.

New location serves an area most in need

AIDS Health Project moves to 400 Castro

By ALLEN J. BALDERSON

In the heart of the Castro, you now will find a much-needed UCSF presence. The AIDS Health Project (AHP) has moved from 18th and Folsom to 400 Castro Street at 17th (the old Bank of America building). "The site is important not only because it represents the first HIV services center in the City's hardest-hit community, but also because it brings our work much more into the public eye than ever before," says James W. Dilley, associate clinical professor of psychiatry and executive director of AHP.

Allen J. Balderson

Standing in front of the new Castro Street location are AHP employees, left to right, Carl Yoshimoto, Sean Broderick, Joshua Bobrowsky, Stacey Wiggall, Dymond Austin and Will Werner

Offering among other things important preventive and psychosocial support services for those with HIV and AIDS, AHP runs over 40 support groups plus close to 60 hours of individual psychosocial assessments and psychotherapy sessions per week. Since the project began more than 10 years ago under the Department of Psychiatry, primary care health providers have been referring patients to AHP if they are depressed, suicidal, complaining of serious anxiety or cognitive problems, or showing behavior related to sub-

(See **AHP** *on page 2)*

"Winding Your Way Through DNA" enjoys continued success

By ALLEN J. BALDERSON

Teachers and students from all over this country, not to mention other parts of the globe, are learning about DNA technology in an understandable, enjoyable way thanks to the work of UCSF scientists and Valli McDougle of Public Affairs.

Nearly three years ago, UCSF sponsored the public education symposium "Winding Your Way Through DNA." The symposium sold out in five days, was attended by 1,200 people and viewed by another 4,000 via satellite across the country. The project was first begun by Harold Varmus, professor, microbiology, now director of the National Institutes of Health, and McDougle, who served as symposium manager.

"To date nearly 650 copies of the symposium videotape have been sold in the US and 11 foreign countries," says McDougle. This, along with generous donations, has raised approximately $550,000, which is being used to produce a second project, a series of at least three educational videotapes and teacher's guides on the history of DNA science and its current and future applications. "Ever since the symposium, teachers across the country have been requesting these kinds of high-quality videotapes and teaching materials," says McDougle, project director and executive producer of the series.

For over two years now, McDougle has been working on this second project with a team of high school and college science teachers, UCSF scientists and biomedical ethicists all coordinated under Elizabeth Blackburn, professor and chair of microbiology/immunology.

The first videotape in the series is produced by Bob Hone and called "Stories from the Scientists." With production completed just six months ago, it already has won the Silver Apple Award from the National Educational Media Network and was a finalist in the FREDDIE competition of the 1995 International Health and Medical Film Festival, formerly the John Muir Medical Film Festival.

"It's a documentary telling the story of two of the most famous partnerships in biology — between Francis Crick and James Watson, who discovered the structure of DNA, and Herbert Boyer and Stanley Cohen, who pioneered the recombinant DNA techniques that revolutionized modern science," says McDougle.

According to surveys, teachers love the 30-minute video for, among other reasons, "not talking down to kids" and "depicting scientists as human beings." Students also rave, "It's not just facts, facts, facts. It's more like an

(See **DNA** *on page 3)*

Gazette

Appointments

Schumacher

Ronald W. Schumacher: Appointed clinical enterprise chief information officer. Schumacher has led the information systems efforts for the Medical Center since 1984. His expanded role includes systems responsibility for the clinical enterprise — a term that represents the relationship among the School of Medicine, the Clinical Practice Organization and the Medical Center. One of Schumacher's key goals involves upgrading the information systems so that everyone in the clinical enterprise may access common patient information. Over the next two years, common patient systems, including managed care, registration, scheduling and billing are planned to be installed on a new computer network.

Gideon

Barbara Gideon: Appointed director of marketing, Medical Center. Gideon is responsible for developing, researching and evaluating a marketing plan, which includes marketing communication and advertising. She also will be a physician liaison for referrals. Gideon worked in the marketing department at UCSD for 10 years, the past three of which she served as director of marketing.

Contracts & Grants

Information on contracts and grants is made available to this paper through individual departments, researchers or the funding agency.

Institute for Health Policy Studies: Received $280,517 from the Robert Wood Johnson Foundation for 30 months of support to evaluate the quality and sponsorship of research on environmental tobacco smoke.

Publications

Stephen J. McPhee, medicine; **Vishwanath R. Lingappa,** physiology & medicine; **William F. Ganong,** emeritus, physiology; **Jack D. Lange,** emeritus, medicine: Editors, "Pathophysiology of Disease: An Introduction to Clinical Medicine" (Appleton & Lange, Norwalk, CT, 1995).

Paula Braveman, family & community medicine: Co-author, "Screening in Primary Health Care: Setting Priorities with Limited Resources" (World Health Organization, Geneva, 1994).

Robert L. Owen, medicine, epidemiology & biostatistics & VAMC: Co-author, "Gastrointestinal & Hepatic Infections" (W.B. Saunders Co., Philadelphia, 1995).

Honors & Awards

Friend

Sharon Friend, Office of Research Affairs: Member, Council of Applied Research Ethics National Organization.

Joseph LaDou, medicine & occupational medicine: Editor-in-chief, "International Journal of Occupational and Environmental Health."

Ernest Newbrun, oral biology, periodontology, stomatology & biochemistry: Special adviser to the Minister of Health, Government of Chile.

James E. Cleaver, laboratory of radiobiology & environmental health & radiology: American Society of Photobiology Investigation Award and Lecture.

Newbrun

Theodore R. Schrock, surgery: Secretary, American Digestive Health Foundation.

Alexander Margulis, radiology, emeritus: Foreign member, Russian Academy of Sciences.

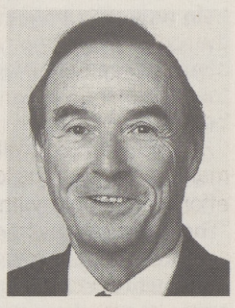
Sheldon Wolff, laboratory of radiobiology & environmental health: Participant, Science Leadership Exchange Briefing and Dialogue, Offices of Science and Technology Policy of the Executive Office of the President of the United States.

In Memoriam

Mary Jo Kelley: Executive assistant to Harold Varmus, professor, micriobiology, biochemistry and biophysics, and director of the National Institutes of Health. Kelley was a UCSF employee from 1986 until December 1993, when she relocated to Bethesda, Maryland, in order to continue to work as Varmus' assistant. While at UCSF, she was a member of the Chancellor's Staff Advisory Committee and the development committee for "Winding Your Way Through DNA," an educational videotape and teacher's guide project. Before coming to UCSF, Kelley was a teacher in France, Ireland and Japan, a high school principal, a technical/science writer and an assistant editor for Medical World News and Chemical Week. She was 50. Memorial donations may be made to the American Cancer Society.

AHA honors Elliot Rapaport

The San Francisco Division of the American Heart Association for the first time in its history will honor someone for distinguished service in the field of clinical cardiology and prevention of heart disease. The AHA will host a special dinner on Friday, May 19, for Elliot Rapaport, professor of medicine and associate dean of the School of Medicine at SFGH, to recognize his nearly 50 years of distinguished service to the field of cardiology.



Rapaport

Rapaport's UCSF history began more than five decades ago when he was a student receiving his MD in 1946 at the age of 21.

Rapaport did his internship at SFGH and completed his residency in cardiology at UCSF. He became an assistant clinical professor at the Cardiopulmonary Laboratory at Mount Zion in 1957 and returned to SFGH in 1960 as chief of cardiology.

The William Watt Kerr Professor of Clinical Medicine at UCSF, Rapaport was last year's UCSF School of Medicine Alumnus of the Year. He currently is president of the International Society and Federation of Cardiology, and has served successively in the AHA as president of the San Francisco Division, the California Affiliate, and as national president and member of the Board of Directors.

Johnson is Alumnus of the Year

Allen H. Johnson '46 has been chosen as the School of Medicine's Alumnus of the Year. A general surgeon who practiced in San Jose for 36 years, Johnson served as chair of the surgery department and chief of staff for both the Santa Clara Valley Medical Center and San Jose Hospital. He is a clinical faculty member at UCSF where he spends every Monday teaching medical students and residents in general surgery as well as supervising in the clinic. He is a member and former president of the Howard C. Naffziger Surgical Society and former president and council member of the Alumni-Faculty Association of the School of Medicine.

Johnson will be honored at the School's Homecoming on Saturday, May 20, at 9 a.m. in Cole Hall. For further information call Valerie Margol at 476-1471.

Fresno surgeon to receive Baer Award

Jack D. Thorburn, a premiere surgeon in Fresno for many years, will receive the Charlotte C. Baer Memorial Teaching Award at the annual Association of the Clinical Faculty Dinner on Thursday, May 4, at the Westin St. Francis Hotel.

An active UCSF clinical faculty member since 1953, Thorburn was inducted into the Gold-Headed Cane Society when he received his MD from UCSF in 1945.

A teacher to countless residents in the elective surgery clinics as well as the operating room and in the postoperative care of patients, Thorburn is described by nominating letters as "one of the most valuable teachers on the UCSF clinical faculty" and "the very finest in our profession." While he retired from private practice four years ago, he has remained active as a UCSF clinical teacher. Any money generated by his clinical work goes directly into a fund dedicated to UCSF/Fresno resident education.

The ACF dinner ticket price is $45 per person. For further information, call 476-1471.

Lo *(from page 1)*

erosion of medical professionalism, because "doctors would relinquish their role as patient advocates, would function as bureaucrats, employees, or government agents rather than as professionals with independent judgment and a code of ethics," Lo says.

The proposition's effects also would damage the health of the public as a whole. The current resurgence of a tuberculosis epidemic may spread further if illegal immigrants delay seeking care or are denied care, as Proposition 187 provides, because TB treatment is unlikely to be considered "emergency medical care as required by federal law," the essay states. In LA County, which is second to New York City as a center of TB, most active cases are immigrants, according to Lo.

In addition, Proposition 187 will deny prenatal care, which will harm children born in California who, as US citizens, are eligible for Medicaid upon birth, Lo says.

"Proposition 187 supporters argue that those who are ill will return to their native countries for medical care," Lo says. "It is equally plausible that people will deny their illness, try home remedies, obtain medications from friends or delay seeking care, thereby worsening their medical condition and potentially threatening public health."

If the courts uphold the medical provisions of Proposition 187, Lo says that "at a minimum, physicians should oppose policies regarded as unethical and attempt to repeal or mitigate these policies through public education and political action." Lo admits that illegal immigration is a problem in California, but says, "Proposition 187 is not the way to resolve it."

AHP *(from page 1)*

stance abuse.

The new location is in one of the City's busiest areas. Clients now will be able to easily access AHP's services to discuss their needs and concerns about HIV disease, says Dilley. "For each client, we can lay out a plan of services to best help him or her. We will perform a psychosocial assessment and suggest group therapy or individual counseling. If needed, we also can provide substance abuse assessments and make treatment referrals."

Because AHP is a member of the HIV Services Partnership, a collaborative effort with the Shanti Project and the San Francisco AIDS Foundation, it is able to put clients in touch with services beyond psychosocial support through a computerized data base. For example, if a client needs help in cleaning his home, AHP will direct him to Shanti. If benefits counseling is in order, the San Francisco AIDS Foundation will be recommended. In addition, if people would like information on clinical trials, they will be referred to Project Inform. "We also help clients assess medical care," says Dilley. "But most people we service unfortunately have neither money nor insurance, therefore, we most likely will refer them to a local health center or Ward 86 at SFGH."

By mid-May, AHP also will offer confidential HIV testing.

While AHP is delighted to be in the new location, Dilley says it no doubt will put demands on already limited resources. To help with the expenses of running the center, AHP raised over $43,000 at a benefit last September at the Castro Theater featuring Robin Williams among other stars. "AIDS is not going away," says Dilley. "And our services are needed now more than ever. Funding for HIV services is in jeopardy. Last September's benefit was just the beginning of an expanding, much-needed development effort."

AHP will show off its new location with a grand opening celebration on Saturday, May 6, beginning at noon with speeches by various local government officials. This will be followed by public tours of the building led by AHP staff with information on services available. The day's festivities will culminate with an invitational reception at the Center for AHP supporters.

Hours of operation for the new location will be weekdays, from 9 a.m. to 9 p.m. and Saturdays from 9 a.m. to 3 p.m. The telephone number is 476-3902. AHP's administrative offices will remain at Mission Center with the telephone number 476-6430.

Distinction *(from page 1)*

Trauma Nursing Specialty Program. Students praise her novel debate format in her teaching methods, which allows students to develop critical-thinking skills and thus master difficult new concepts.

A nationally recognized expert on pain management, Puntillo has been honored eight times by being asked to make presentations at the American Association of Critical Care Nurse's National Teaching Institute. To present in this arena, you must be considered among the "best of the best."

♦ Oral pathologist Joseph A. Regezi always has the interest of students in mind. His major teaching responsibilities include a large two-quarter oral pathology course for dental and dental hygiene students and an advanced, two-quarter oral pathology course for postdoctoral professional and oral biology graduate students. In 1993, students ranked his oral pathology course number one out of the 68 dental school courses evaluated.

Author of the best-selling book, "Oral Pathology: Clinical-Pathological Correlations," which is geared to students, Regezi spends many hours of his time conducting review sessions for second-and fourth-year dental students preparing for their general and oral pathology segments of the National Board and State Board examinations.

♦ William B. Shore has dedicated his professional career to quality education for medical students. A professor of clinical family & community medicine, he spends over 1,000 hours every year teaching medical students and residents. He directs an eight-week required primary care clerkship, coordinates all of the first-year required Introduction to Clinical Medicine course, and is one of the core teachers in the SFGH family practice residency program.

For the first time ever, the Distinction in Teaching Awards were presented during the Founders Day Banquet on April 20. That same evening, the UCSF Medal, the highest honor the campus bestows, was presented to Sarah Gomez Erlach, David E. Smith and George W. Thorn (see March 25 issue of Newsbreak). A Founders Day picture essay will be featured in the next issue of Newsbreak.

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Deadline for the next issue, which will cover May 6-19, will be on **Tuesday, April 25, at 11 a.m.** Please send campus news copy to Allen Balderson (476-3163), Medical Center news to Lisa Cisneros (476-3256), and calendar and gazette items to Michele Firpo (476-3257), all at Box 0462; fax 476-3541. Last-minute copy may be taken over the telephone by calling the above telephone numbers. The University of California is an affirmative action/equal opportunity employer. UCSF fully ascribes to the Americans with Disabilities Act. If at any time, you feel you have a need to view this communication in an alternate format, please contact Allen Balderson at 476-3163 with your suggestions.

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Tissue Bank establishes referral agreement with San Mateo County

By LISA CISNEROS

The UCSF Tissue Bank and the County of San Mateo reached an agreement in late March for the Office of the County Coroner to refer potential donor families to the UCSF Tissue Bank to discuss options for donating loved ones' tissues for transplantation.

A unit within the Department of Orthopaedic Surgery, the Tissue Bank provides Bay Area hospital patients with clinically safe tissues, including bones for skeletal reconstruction, eyes to restore vision, heart valves to repair defective ones and middle ear tissue to restore hearing.

"Anytime you can help another human being, that's a positive accomplishment," says Adrian C. Moorman, San Mateo County's coroner. Every effort will be made to return the tissues for transplantation to persons in need within San Mateo County, says Roger Mason, program educator at the UCSF Tissue Bank.

The Uniform Anatomical Gift Act of 1968 allows people to donate their tissues and organs to others for transplants to repair physical damage caused by trauma, disease or birth defects. Every person can indicate the wish to be a donor by signing the donor card issued by the Department of Motor Vehicles. In practice, however, tissues are taken only with the informed consent and express permission of the donor's family. "It's important for people who wish to be donors to inform their family members about that desire," Mason says.

Today, demand for tissues far surpasses the supply. For example, while about 40,000 corneal transplants are performed each year in the US, at least 5,000 people are on national waiting lists for corneas on any given day. Historically, the UCSF Tissue Bank has only been able to supply one-third of the eye tissue used for transplants at UCSF. The remainder is supplied by other banks.

While other tissues may be recovered up to 24 hours after a patient dies, eyes must be recovered within six to eight hours after death. Mason, who has been educating the public during National Organ Tissue Donor Awareness Week that just ended April 22, points out, "Anyone can be an eye donor, even if they have cataracts or poor eyesight."

Under the new agreement, the UCSF Tissue Bank will reimburse the county for administrative services incurred when the referral leads to successful tissue recovery. Tissues will be recovered under the jurisdiction of the Office of the County Coroner.

"This is a significant agreement because by working collaboratively we will be able to identify, get consent and recover tissues much faster and more efficiently than we have in the past," says Jocelyn Nakashige, chief administrator in orthopaedic surgery.

Tissue banks across the country routinely work informally with medical examiners and coroners to provide human tissues and organs for transplantation and research. The UCSF Tissue Bank is exploring new formal relationships with coroners to increase the number of tissues donated and to promote public awareness about donations. The agreement with San Mateo County follows a partnership formed recently with the Monterey County Coroner's Office.

The UCSF Tissue Bank received accreditation March 4 by the American Association of Tissue Banks, which institutes standards for tissue banking services. The Tissue Bank joins the ranks of a select group of 57 accredited tissue banks among 300 nationwide. For more information, call 476-8818 or 1-800-444-2663.

(Take the UCSF Tissue Bank Quiz on page 7.)

Allen J. Balderson

Sharon Hall, center, with substance abuse project leaders, clockwise from left, Steven Batki, Patrick Reilly, James Sorensen and Kevin Delucchi. Missing: Karen Sees.

Psychologist Sharon Hall receives nearly $6 million to fight drug abuse

By PATRICIA FORSYTH

There are over 625,000 frequent cocaine users in the US alone, according to the National Household Survey on Drug Abuse. Approximately 40 percent of those users report engaging in some form of violent behavior in the past year, and were more likely to be involved in crime than infrequent users.

Drug abuse takes an incredible emotional and economic toll on the abuser, her or his loved ones, and society in general.

To help people get off — and stay off — drugs, VAMC psychologist Sharon M. Hall has been awarded a $5.9 million grant from the National Institute on Drug Abuse. Hall will head nine research projects involving researchers at the VAMC, UCSF and SFGH.

Three of the projects involve drug studies to help end addiction to cocaine and heroin. "While the number of cocaine users has declined somewhat over the past decade, the severity of use has increased as is evidenced by frequent emergency room visits," says Hall.

One study will attempt to determine whether the drug fluoxetine — better known as Prozac — can help cocaine abusers abstain. Some preliminary research has suggested that Prozac might reduce cocaine abuse and craving in people who abuse both heroin and cocaine, Hall says. The drug also may help cocaine abusers stay in treatment. Although researchers don't know how Prozac might help reduce craving for cocaine, she notes, the drug possibly may act to reverse cocaine's effects on serotonin levels, one of the brain's "neurotransmitters" that ferry nerve signals between cells.

Another project will compare methadone maintenance versus long-term detoxification efforts in people with addictions to heroin. "The question has been whether there's any way we can treat people that gets as good a result as maintenance on methadone," Hall says, "or whether we should concentrate on making methadone more available."

Among other studies supported by the grant is an effort to determine whether teaching people anger-management skills can bolster their efforts to get off drugs. Violence is associated with certain lifestyles, Hall points out, including cocaine abuse. An additional study will look at how best to analyze information obtained in drug abuse research.

"Large-scale studies show that for every dollar we spend in the US on drug treatment, society saves $12," says Hall. "We are optimistic that our studies will show how to reduce significantly the incidence of cocaine and heroin abuse."

Hall's co-principal investigator is psychologist James Sorensen. Other project leaders include Steven Batki, Kevin Delucchi, Patrick Reilly, and Karen Sees.

Allen Balderson contributed to this report.

Working to keep kids safe

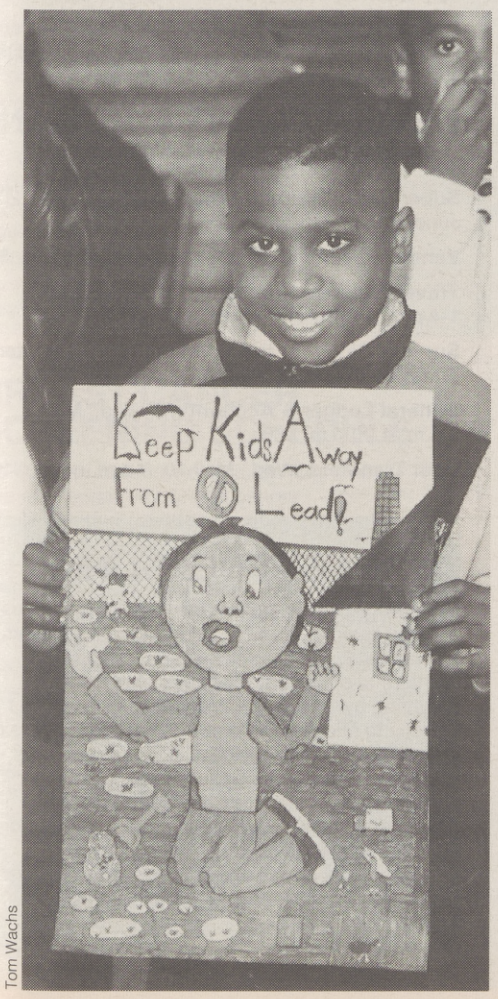
What's the number one health risk for children under age 14? It isn't violence. It isn't drugs. And it isn't disease. It's injuries. Every year in this country, more than 7,200 children ages 14 and under are killed, and another 50,000 permanently disabled, from unintentional injuries.

To help educate the public abut the seriousness of injuries to children, the SF Poison Control Center at SFGH, which is a member of the Safe Kids Coalition, recently co-sponsored its annual poster contest with this year's theme, "Prevent Lead Poisoning in Your Home." Six Bay Area counties participated in the contest for third- through fifth-graders. Nine-year-old Alvin Moody of San Leandro was selected from more than 650 of his peers to win the grand prize of a $100 savings bond.

Many children are injured in bicycle accidents, and most of those injuries are to the head. Wearing a helmet can prevent 85 percent of these injuries. To drive this message home, Lucky Stores has given the Safe Kids Coalition $5,562 to further educate hundreds of parents and children about pedestrian and bicycle safety. Lucky Stores has contributed over $20,000 in other Northern California counties to SAFE KIDS Week activities, May 6-12.

Coming up during SAFE KIDS Week on Tuesday, May 9, there will be a press conference at SFGH featuring UCSF physicians who will help bring specific attention to smoke and burn prevention. The SFGH Pediatric Clinic will be selling smoke detectors for only $5 that entire week. For further information, call Ruthann Richter of UCSF Public Affairs at 476-3804.

Allen J. Balderson



Tom Wachs

Above, nine-year-old Ryan Ahern, three-year-old Nicholas Quesada and 13-year-old Vanessa Ahern demonstrate proper bicycle safety at the Lucky Stores gift presentation. Bottom left, Alvin Moody proudly holds his winning poster.

DNA *(from page 1)*

adventure"; not to mention, "It has cool music!" (The soundtrack is by Judy Munson, composer of the music for the "Peanuts" specials for the past 18 years.)

"The tape is really a celebration of the human side of scientific achievements — its passions and conceits, its failures and successes, its friendships and its competition," explains McDougle.

The second videotape of the series, called "On Becoming a Scientist," is almost completed. It is a fast-paced, MTV-sports style video, explains McDougle, which shows a "day in the life of" three graduate students. Soon to be produced is the third video, called "Promise and Perils of Biotechnology: Genetic Testing," which will educate students about inherited disorders and genetic testing.

McDougle encourages faculty and staff to purchase one of the videotapes and teacher's guides and share it with a local school. "It would be a nice gift to your child's school and an important addition to any child's education," says McDougle. Tapes and associated teaching curricula are $50 each. For further information, call McDougle at 476-8429.

Inside UCSF

The impact of UCSF on technology transfer

UC's invention income:

$47,488,676*

UCSF's portion:

$36,136,418*

The top five income-producing inventions in fiscal 1993-94 were the Hepatitis-B vaccine, the process for splicing genes, Human Growth Hormone, Lung Surfactant (all UCSF) and the nicotine patch (UCLA).

*Gross figures for fiscal 1993-94 before patent-related expenses were deducted.

Source: UC Office of Technology Transfer, UCSF Intellectual Property Office

Today/Tomorrow

22 Saturday

HEALTH SCIENCES, HETEROSEXISM AND HOMOPHOBIA CONFERENCE: Explore health issues facing gay men, lesbians and bisexuals. Keynote speaker: Katherine O'Hanlan, Gynecologic Cancer Serv., Stanford. Cole Hall. 8 a.m.-5:30 p.m. Call 476-1638 for more information.*

24 Monday

OU SKI EQUIPMENT SALE CONTINUES

Outdoors Unlimited's annual cross-country ski equipment sale continues, featuring skis, boots, mittens, gaiters, poles and more. Most equipment only four months old. Apr. 24-25: 50% off. Apr. 26: 60% off. OU Center, basement UCSF Library. Call 476-2078.*

25 Tuesday

NEW EMPLOYEE ORIENTATION: S 214. 8:30-10:30 a.m. Call Lenard Florendo at 476-1073 to schedule.

TRADE FAIRS

Materiel Management and the Affirmative Action Office sponsor these mini trade fairs to optimize opportunities to contract with small businesses, particularly those owned by women, disabled veterans and the historically disadvantaged. Exhibiting vendors and UCSF Purchasing Department buyers will be available to meet with faculty and staff during fairs. Med. Sci. lobby. 10 a.m.-3 p.m.

- Tues., Apr. 25: Goods and services for general operational/business uses
- Wed., Apr. 26: Goods and services for medical/scientific research uses

26 Wednesday

STAFF APPRECIATION DAY

Give your workers and co-workers a pat on the back today. It might give them (and you) a well-derserved boost!

BROWN BAG LECTURE SERIES: *Aged to Perfection.* Robert W. Lutz, Med., shares strategies for disease prevention, wellness and longevity. Sponsored by Public Service Programs. HSW 300. Noon-1 p.m. Call 476-4394.*

REGENTS LECTURER

The Changing Character of Medicine As a Profession. Donald W. Light, Med. Sociology, Rutgers & Univ. of Med. & Dent., New Jersey. Regent's lecture sponsored by Fam. Comm. Med., Inst. Health Policy Stud. & Social & Behav. Sci. MU 3 East. 4-5 p.m.

27 Thursday

TAKE YOUR DAUGHTERS TO WORK DAY

Daughters, nieces, babysitters, neighbors or friends of staff and faculty spend time in the workplace. The event is designed to boost confidence and enthusiasm in adolescent girls at a time when they need it most. Co-sponsored by Ms. Foundation, Chancellor's Advisory Committee on the Status of Women and Office of Public Affairs. Call Katherine Riordan at 476-0729 for more information.

TAY-SACHS SCREENING: Tay-Sachs screening for pregnant couples. Sponsored by the Reproductive Genetics Clinic and part of the California Tay-Sachs Disease Prevention Program. Suite 810, 350 Parnassus. Opens 9 a.m. Call 476-4080 for an appointment and more information.*

NATIVE AMERICAN FESTIVAL

Native American Health Alliance invites everyone to enjoy this festival featuring native dancers, artwork, tacos, bread and other food. T-shirts also will be sold to raise funds. Saunders Court. Noon-1 p.m. Call Nicole at 759-6424 for information.*

WOMEN'S RESOURCE CENTER PRESENTATION: *Living for Less: Saving Money While Living in San Francisco.* Homemaker Rebecca Kennedy shares resources for discounts on clothing, entertainment and more. Also learn how to budget for a family of four on one income. Toland Hall. Noon-1 p.m. Call 476-5222.*

MILLBERRY ARTS & PERFORMANCES' COLE HALL CINEMA: *Little Women.* Children under 14 $2; UCSF students & MU members $2.50; students, seniors & UCSF employees $3; general $3.50. Cole Hall. 5:45 & 8:15 p.m. (Movies subject to change.) Call 476-2542.*

28 Friday

INSTITUTE OF HEALING ARTS & SCIENCES PRESENTATION: *The 20% Solution.* Robert M. Dittler explains why 20% of people expend 20% of their energy to produce 80% of their results. N 721. Noon. Call 330-5353.*

MILLBERRY ARTS & PERFORMANCES' COLE HALL CINEMA: *Little Women.* Children under 14 $2; UCSF students & MU members $2.50; students, seniors & UCSF employees $3; general $3.50. Cole Hall. 6:30 & 9 p.m. (Movies subject to change.) Call 476-2542.*

VOCAL CHORDS CONCERT

UCSF's student a cappella choir presents its Spring Concert. Sponsored by Millberry Arts & Performances. Millberry Conf. Cntr. 8 p.m. Call 476-6761.*

29 Saturday

NURSING ALUMNI DAY

Speakers explore the critical ethical issues facing nurses today at this conference and reunion sponsored by the UCSF Nursing Alumni Assn. Call 476-4723 for more information.*

MARCH OF DIMES WALKAMERICA

Join the UCSF team for the 25th anniversary of this 10K (6.2 miles) walk to help earn money to fight birth defects. Enjoy food and entertainment after the walk. Co-sponsored by Public Service Programs. Registration begins at 8 a.m. Walk begins at 8:45 a.m. Sharon Meadow, Golden Gate Park. Call 476-4394 for more information.*

SAFE GIRLS

Safe, Strong and Streetwise: Self Defense and Assertiveness for Girls and Young Women. Nina Haft, self-defense teacher and rape crisis counselor, introduces girls ages 10 to 16 to self-defense strategies with an emphasis on building confidence and having fun. Sponsored by Rape Prevention Educ. Prog. $50. Millberry Fitness Cntr. 1:30-5:30 p.m. Call 476-5222 to pre-register.*

30 Sunday

MAY DAY RUN: Join the UCSF team for the 19th annual hospital challenge. Golden Gate Park. 9 a.m. Call Jimmy Choi at 476-5506 for more information.*

1 Monday

INSTITUTE OF HEALING ARTS & SCIENCES WORKSHOP: *Beyond Time Management.* Learn to manage time rather than time managing you. 6:30-9:30 p.m. Call 330-5353 for location.*

CINCO DE MAYO — LA SEMANA

UCSF celebrates Cinco de Mayo with the following events, co-sponsored by Student Relations, Associated Students - UCSF, Latin American Campus Assn., Chicanos in Health Education, Chicano Medical Student Assn., Latinos in Dental Health Education, Women's Resource Cntr. and Public Service Programs. Call 476-2010 for complete information.*

- Mon., May 1: *Piñata.* Fun for the kids. Child Care Cntr., Mission Cntr. Bldg. 10 a.m.
- Tues., May 2: *The Taco Bell Rings For Racism: Wary Words for Cinco de Mayo 1995.* Elizabeth Martinez, activist and author. Toland Hall. Noon-1 p.m.

- Wed., May 3: *Dia del Mercado (Market Day).* Welcoming address, food, arts and crafts and music by Mariachi Estrellas de Oro and dance by Ballet Forklorico: Grupo Aztlan de San Francisco. Saunders Court. 11 a.m.-1 p.m.*

  Highlights of the Presidio and San Francisco History. Martha Muntzel, Natl. Inst. Anthropology & History, Mexico City. A Brown Bag lecture. HSW 300. Noon-1 p.m.

  Issues of Ethnic Identity for Mexican-American Women Living in Chicago. Karen Mary Davalos, UCB. Part of the "Latino Issues, Ethnic Studies and Health" lecture series. N 217. Noon-1:30 p.m.
- Fri., May 5: *Cinco de Mayo Happy Hour.* Music by Cubanacan, plus snacks and beverages. Plaza Grill, Millberry Union. 5-7 p.m.*

2 Tuesday

STUDENT ART SHOW MAY 2 & 3

Enjoy various media created by UCSF students. Sponsored by Millberry Arts & Performances. Millberry Conf. Cntr. Noon-6 p.m. Opening reception on Tues., May 2 at 4 p.m. Call 476-6761.*

3 Wednesday

PARTNERING & YOU

Partnering as a New Way of Working. (See Upcoming Events on page 5 for more information.)*

INMAN/ABBOTT LECTURE MAY 3-5

Michael Chapman, Ortho. Surg., UC Davis, presents the Verne T. Inman/LeRoy C. Abbott Orthopaedic Lectureship. Sponsored by Ortho. Surg. and LeRoy C. Abbott Orthopaedic Society. Call 476-1167.

- Wed., May 3: Residents Program. Shriners Hospital, 19th Ave. 8 a.m.
- Thurs., May 4: *Biomechanics of the Acetabulum: Clinical Applications.* Preceded and followed by research presentations. Cole Hall. Verne T. Inman Lecture: 10:40 a.m. Presentations begin: 8 a.m.
- Fri., May 5: *Orthopaedic Care of the Multiply Injured Patients: Principles & Controversies.* Preceded and followed by research presentations. Cole Hall. LeRoy C. Abbott Lecture: 11:40 a.m. Presentations begin: 8 a.m.

BROWN BAG LECTURE SERIES: (See Cinco de Mayo events.)*

4 Thursday

NURSES DAY LECTURE

Virginia Trotter Betts, American Nurses Association, speaks about nursing. Sponsored by the School of Nursing to commemorate National Nurses Day. 1-2 p.m. HSW 300. Call 476-1805. (See page 8 for other Nurses Day events.)

*Open to the public.

MILLBERRY ARTS & PERFORMANCES' COLE HALL CINEMA: *Before Sunrise.* Children under 14 $2; UCSF students & MU members $2.50; students, seniors & UCSF employees $3; general $3.50. Cole Hall. 5:45 & 8 p.m. (Movies subject to change.) Call 476-2542.*

5 Friday

INSTITUTE OF HEALING ARTS & SCIENCES PRESENTATION: *How to Make "Hate" a Friend.* Barbara Una Stannard teaches how to tame hidden hate from your childhood. N 721. Noon. Call 330-5353.*

MILLBERRY ARTS & PERFORMANCES' COLE HALL CINEMA: *Before Sunrise.* Children under 14 $2; UCSF students & MU members $2.50; students, seniors & UCSF employees $3; general $3.50. Cole Hall. 6:30 & 8:45 p.m. (Movies subject to change.) Call 476-2542.*

CONTINUING EDUCATION

MEDICINE

For program information call 476-4251. To register call 476-5808 unless otherwise noted.

Women in Mid-Life: A Celebration. Hotel Miyako, SF. May 13.

Twenty-second Annual Advances in Internal Medicine. Ritz-Carlton, SF. May 22-26 & June 19-23.

Family Practice Board Review Course. Hotel Nikko, SF. July 10-13.

Critical Care Cardiology. Ritz-Carlton, SF. Aug. 10-12.

Essentials of Primary Care: A Core Curriculum for Practice in the 1990s. Squaw Creek, North Lake Tahoe. Aug. 20-25.

Clinical Care of the AIDS Patient: Summer Symposium. Sun Valley, Idaho. Aug. 24-29.

Fourth Regional Symposium on the Design and Methods of Clinical Trials. San Francisco. Sept. 14-15.

Gastroenterology: Advances in Diagnosis and Management. ANA Hotel, SF. Sept. 29-Oct. 1.

DENTISTRY

For information and registration call 476-1101.

New Revolution in Periodontal Treatment and Diagnosis. Stockton Hilton. Apr. 28.

Seventh Annual Dental Symposium "Update '95." Cole Hall, UCSF. Apr. 29.

Update on Endodontic Diagnosis & Emergency Treatment. UCSF. Apr. 29.

Team Approach to Treating the Dental Patient with Medical Problems. UCSF. May 6.

Anatomical Considerations in Local Anesthesia. UCSF. May 20.

Clinical Applications of Oral Pathology. UCSF. June 2.

Managed Care and the New Parameters for Restorative Practice. UCSF. June 3.

Canadian Rockies Dental Seminar. Banff, Alberta. July 6-11.

Endodontics/Prosthodontics: Working Together Toward the 21st Century. UCSF/Laurel Heights. July 28-29.

DEVELOPMENT & TRAINING

For further information call 476-4032.

Supervisors Training Program. Thurs., Apr. 20-June 1. 8:30 a.m.-noon. $110.

Vendor Payments. Wed., Apr. 19. 1-4:30 p.m. $40.

Travel Expense Processing. Tues. Apr. 25. 1-4 p.m. $40.

Survival Skills for the Administrative Assistant. Tues., May 2, 9, 16, 23. 8:30 a.m.-noon. $70.

General Ledger & Accounting. Wed., May 3. 9 a.m.-4:30 p.m. $50.

Cost Transfers. Wed., May 10. 9 a.m.-noon. $40.

THE NEXT DEADLINE

Tues., Apr. 25, 1995 is the deadline for items to be listed in the next calendar, which covers **May 6-19, 1995** (two weeks). Complete information must be received in our office in writing by 11 a.m. on that Tuesday. Mail your copy to Michele Firpo at Box 0462, send a fax to 476-3541, bring it to UCSF/Laurel Heights, 3333 California St., Suite 103 or call 476-3257. To submit articles for Newsbreak, fax information to Allen Balderson at 476-3541 or call 476-3163. To submit articles for Medsounds or page 6, fax information to Lisa Cisneros at 476-3541 or call 476-3256.

April 22-May 5, 1995

REGULAR MEETINGS & ONGOING SUPPORT GROUPS

MONDAY

JEWISH WOMEN'S DIALOGUE GROUP: Every other Monday. Call 476-6423.*

DROP-IN SUPPORT GROUP FOR WOMEN LIVING WITH HIV/AIDS: Free child care and beverages provided. A 45. 11 a.m.-1 p.m. Call 476-2417 or 476-7795.*

HEALTH PROFESSIONALS IN RECOVERY: For physicians, nurses, dentists, pharmacists, PhDs and others. Anonymous meeting with 12-step emphasis. Meets monthly.11:30 a.m.-12:30 p.m. Call 476-2004.

UCSF STAFF COUNCIL MEETING: Second Monday of the month. Noon-2 p.m. Call 476-5756.

FRIENDS OF LOIS AL-ANON MEETING: Closed meeting: for friends & families of alcoholics only. Conf. Rm. A, 3rd fl., MCB. Noon. Call 626-5633.*

COLORECTAL CANCER SUPPORT GROUP: Second and fourth Mondays of the month. Reservations must be made at 929-7114. No drop-ins allowed. UCSF/Mount Zion Cancer Center, 2356 Sutter. 6:30 p.m.*

UCSF AIDS HEALTH PROJECT MEDITATION & SELF-HYPNOSIS WORKSHOP: Weekly discussion group for anyone dealing with HIV or AIDS in themselves or others. Gazebo Rm., Davies Med. Cntr. 7-9 p.m. Call 476-3902.*

TUESDAY

SFGH CIRCLE OF SISTERS: Networking forum for black women working & studying at UCSF/ SFGH. Meets monthly at noon. Call 476-5222.

MULTIPLE HELPERS OUTREACH NETWORK SUPPORT GROUP: For victims & survivors of violent trauma. Ages 15 & over. A 222, LPPI. 10 a.m.-noon. Help-line at 759-7923 provided daily, 7 a.m.-10 p.m.*

CAMPUS AMNESTY INTERNATIONAL MEETING: First Tuesday of the month. MU 111W. Noon-1 p.m. Call 566-8406.*

UCSF GOSPEL CHOIR REHEARSAL: Weekly rehearsals at MCB. Noon. Call 476-6761.*

PARKINSON'S DISEASE EDUCATION & SUPPORT GROUP: For people with Parkinson's & their caregivers. Third Tuesday of the month. Christ Church, Lutheran, 1090 Quintara (at 20th Ave.). 2-4 p.m. Call 476-9276.*

BREAST CANCER SUPPORT GROUP: For women diagnosed or being treated at UCSF/ Mount Zion or UCSF/Parnassus. UCSF/Mount Zion Cancer Cntr., 2nd. fl., 2356 Sutter (near Divisadero). 5:30-7 p.m. Pre-registration necessary. Call 885-3693 or 388-3742.*

NURSES' PAIN ASSOCIATION MEETING. Second Tuesday of the month. C 254. 5:30-7:30 p.m.*

BRAIN TUMOR SUPPORT GROUP: First Tuesday of the month. S 758. 7:30-9 p.m. Call 284-0208.*

WEDNESDAY

GAY, LESBIAN, BISEXUAL ASSOCIATION AT UCSF MEETING: Second Wednesday of the month. Members of the Chancellor's Committee on Gay, Lesbian & Bisexual Issues will be present. Call 282-9650 for more information.

"AT THE HEART OF IT" CARDIAC SUPPORT GROUP: For heart patients to share experiences, successes, concerns & anxieties. An ongoing six-week series. Call Kathleen Congdon at 885-7227.*

SUPPORT GROUP FOR FAMILY/FRIENDS OF THOSE WITH MENTAL ILLNESS: Open to anyone interested in learning more about psychiatric disorders & their treatments. Call Laura Deering-Mayclin at 476-7394.*

LATIN AMERICAN CAMPUS ASSOCIATION MEETING: Second Wednesday of each month. HSW 508. Noon. Call Lucia DeLeon at 476-2010.

LATIN WOMEN COALITION: For Latina faculty, staff & students. Noon-1 p.m. Call Betty Jerez at 476-7117.*

PARNASSUS AL-ANON MEETING: For friends & families of alcoholics. Observers welcome. C 417. Noon-1 p.m. Call 626-5633.*

STEP-FAMILY SUPPORT GROUP: For parents & step-parents. Call Sandra Norberg at 476-6389.*

ALCOHOLICS ANONYMOUS MEETING: Closed meeting: alcoholics only. Conf. Rm. 3, 1st fl., MCB. 12:05 p.m. Call 621-1326.*

MULTIPLE HELPERS OUTREACH NETWORK SUPPORT GROUP: For victims & survivors of violent trauma. Ages 15 & over. Two locations & times: A 222, LPPI, 1-3 p.m., and N 517, 7-10 p.m. Help-line also provided daily, 7 a.m.-10 p.m. at 759-7923.*

DIRECTIONS: For women newly diagnosed with breast cancer. UCSF/Mount Zion Cancer Cntr., 2nd. fl., 2356 Sutter (near Divisadero). 5-6:30 p.m. Pre-registration necessary. Call 885-3693 or 885-7498.*

EATING DISORDERS SUPPORT GROUP: Open to anyone dealing with an eating disorder in themselves or others. M 688. 7-8:30 p.m. Call 332-3425.*

CO-DEPENDENTS ANONYMOUS MEETING: A twelve-step program for people who have dysfunctional long-term relationships. LPPI 371. 8-9:30 p.m. Call 432-3529.*

THURSDAY

AWAKE MEETING: AWAKE (alert, well and keeping energetic) is a support and education group for people with sleep apnea and their families. Third Thursday of each month. Bring CPAP equipment for check-up. Call 885-7886.*

LESBIAN LUNCH GROUP: Monthly on Thursdays. Call 476-5222.*

UCSF GOSPEL CHOIR REHEARSAL: Weekly rehearsals at Parnassus. Noon. Call 476-6761.*

HEAD & NECK CANCER SURGERY SUPPORT GROUPS: Separate groups for patients and patients' families meet simultaneously on the second and fourth Thursdays of each month. UCSF/Mount Zion Cancer Cntr., 2356 Sutter, 2nd fl., near Divisadero. 1-2 p.m. Call 885-7623.*

ASSOCIATION OF CLINICAL RESEARCH NURSES MEETING: Third Thursday of the month. M 1317. 5:15-6:30 p.m. Call 476-0683.

PARNASSUS PLAYERS MEETING: UCSF's theater group holds open readings on the first and third Thursday of the month. May 4: S 22. May 25: Toland Hall. 6-8 p.m. Call 476-6761 or 476-9012 (day) and 821-5701 (evening).*

SUPPORT GROUP FOR WOMEN LIVING WITH LIFE-ALTERING ILLNESS: Alternate Thursdays. 6-8 p.m. Call 775-2854 to preregister.*

FRIDAY

CIRCLE OF SISTERS: Networking forum for black women working & studying at UCSF. Most Fridays. Noon-1 p.m. L 535. Call 476-5836.

ALCOHOLICS ANONYMOUS MEETING: Closed meeting: alcoholics only. C 417. 12:10-1 p.m. Call 621-1326.*

LAKESIDE SENIOR MEDICAL CENTER CAREGIVER SUPPORT GROUP: First Friday of each month. $10 per meeting. 2501 Ocean Ave. at Junipero Serra. 2-4 p.m. Call Edith Kaplan at 986-2305.*

For information on 12-step and support groups (other than AA and Al-Anon), call the Mental Health Association of San Francisco at 921-4044.*

BREAST CANCER SCREENING SCHEDULE

Women can have low-cost mammograms — X-rays to screen for breast cancer — from a mobile van that travels to convenient locations in the Bay Area.

Women need the approval of their physician to have the mammogram, in addition to their doctor's full name, address (including room number & zip) and phone number to assure that results are mailed promptly. The procedure takes approximately 20 minutes and costs $65. To make an appointment call 476-2193 between 9 a.m. and 3 p.m.*

Because the service has become so popular and appointments are filled by the time this calendar is published, we list only dates when the van will be at UCSF locations:

- Mon., May 1: UCSF/Daly City, 333 Gellert Blvd.
- Fri., May 5: UCSF/Parnassus at Medical Center Way.

ITS COMPUTER CLASSES

Information Technology Services sponsors the following classes. Call 476-2012 for descriptions and registration forms.

- Fri., May 5: *Intermediate Word for Windows 6.0.* $170. 9 a.m.-4 p.m.
- Fri., May 19: *Introduction to Microsoft Word 6.0* (Mac). $195. 9 a.m.-4 p.m.
- Tues., May 23: *UNIX Electronic Mail.* $110. 1-5 p.m.
- Thurs., May 25: *Introduction to WordPerfect 6.0 for Windows.* $170. 9 a.m.-4 p.m.
- Thurs., June 1: *Beginning Excel 5.0* (Mac). $195. 9 a.m.-4 p.m.
- Fri., June 9: *Beginning Excel 5.0 for Windows.* $170. 9 a.m.-4 p.m.

Upcoming Events

Donna Shalala at UCB's Charter Day

Donna Shalala, secretary of Health and Human Services, is the keynote speaker for UC Berkeley's Charter Day ceremonies on Friday, April 28, at 2 p.m. in the Hearst Greek Theatre.

Charter Day is open to the public at no charge and tickets are not required. Tickets for reserved seating can be requested from Public Ceremonies by calling (510) 642-3687.

Program on partnering

The Academic Business Officers Group (ABOG) is sponsoring a program on "Partnering as a New Way of Working" on Wednesday, May 3, from 8 a.m. to 4:30 p.m. in the Laurel Heights cafeteria.

Presenters will be organizational consultants Suzanne Saxe and Virginia La Grossa.

This day-long training event will include topics on developing partnering strategies, determining the trust level in relationships, learning to work with people of all personalities and creating work agreements. The cost for the program, which includes breakfast and box lunch, is $75 for ABOG members and $90 for others. For more information on the event, call Janice Zeppa at 476-3394 or e-mail at zeppa@library.ucsf.edu.

Scholarship dance

The UCOP Black Staff and Faculty Organization is holding its second annual "Oldies But Goodies" Scholarship Dance on Saturday, May 6, from 8 p.m. to 1 a.m.

The event will be held at the Clarion Suites Lake Merritt Hotel, 1800 Madison St. in Oakland. Cost is $25 per person.

The purpose of this benefit is to raise scholarship money to assist in bringing the traditions of college education and training to young people from the Bay Area. Dancing will be to oldies tunes spun by DJ Philip Wilson. Optional attire: costumes from your favorite decade. Entertainment also will include karaoke, costume and dance contests, plus door prizes. Evening features hors d'oeuvres and a no-host bar.

For tickets call Renee Smith Boone at (510) 987-9777, ext. 165 or Carletta Starks at (510) 987-9777, ext. 622.

Riegelman Lectureship

Eric Tomlinson, president and CEO of GeneMedicine Inc., is the 13th annual Sidney Riegelman Lecturer.

Tomlinson will present two lectures: "Controllable Gene Therapy Using Non-Viral Systems" on Monday, May 8, and "Advanced Gene Delivery," on Tuesday, May 9. Both lectures are at 4 p.m. in HSW 300.

This lectureship was established to honor Riegelman, who was chair of the Department of Pharmacy from 1967 to 1978. For more information on the lectures, call Abby Sokolof at 476-1680.

Managed care seminar

The School of Dentistry presents two lectures on managed care issues in May, as part of the dean's seminar series.

On Tuesday, May 9, John Greene, dean emeritus, and Edward O'Neil, director of the UCSF Center for Health Professions, will speak about "Health Care Reform in the Academic Health Center." On Thursday, May 25, Charles Wilson, professor of neurosurgery and director of tertiary care, will address "UCSF in the New Health Care Environment: Mission, Vision and Reality."

Both lectures will be from 12:15 to 1:30 p.m. in Toland Hall. For more information, call the Center for Continuing Dental Education at 476-1101.

Hispanic nurses forum

National, state and local Hispanic nursing leaders will discuss "Health Issues of the Latina Woman: Caring and Curing" on Friday, May 12, from 9 a.m. to 4:30 p.m. in Cole Hall.

The forum, sponsored by the School of Nursing, is designed for practitioners, researchers, students and anyone interested in Hispanic health issues. By the end of the forum, participants will be able to identify effective health strategies for women, legal issues and health implications for Hispanic women, and health concerns that affect Hispanic women and families.

Registration cost, including lunch, is $45. For faculty and students the fee is $35. For more information or to register, call Joann Ray at 476-4897.

Workshop on health

The Women's Resource Center presents a workshop entitled, "When Discipline Falters: How to Find New Energy for Your Commitment to Health and Well-being" on Saturday, May 13, from 10 a.m. to 5 p.m. in Room S20. (The date was changed from Saturday, April 29.) Janna Wissler, a counselor, will facilitate the workshop. The fee is $40 and pre-registration is required by calling 476-5222.

Forum on midlife

The Program for Women, Department of Psychiatry, presents "Women in Midlife: A Celebration" symposium on Saturday, May 13, at the Miyako Hotel, 1625 Post St., San Francisco.

The day-long program begins with registration at 8 a.m. and ends at 4:30 p.m. Lecture topics include "Women in Midlife: A Time for Power" and "New Issues for Midlife Women: Work, Family and Intimacy." In addition, participants will be able to choose two psychoeducational groups to discuss topics, including "Moods and Menopause," "How Midlife Issues Impact Marriage" and "Surviving Cancer."

For more information or to register for the program, call Debra Moore at 476-7521.

Summer Care Fair

The UC Child and Elder Care Referral Service will host the Summer Care Fair on Wednesday, May 17, from noon to 2 p.m. in the lobby of the Medical Sciences building. Representatives from numerous day and summer camps will be present. For more information, call 476-2692.

LPPI's friends host meeting

The Friends of LPPI are holding their annual meting and luncheon on Monday, May 22, from noon to 2 p.m. at Harris' Restaurant in San Francisco. Samuel H. Barondes, director of the Center for Neurobiology and Psychiatry, will discuss "What's all the Fuss about Prozac?" The luncheon costs $35. Register by calling 476-7033.

Career Achievement Award luncheon May 31

The Women's Faculty Association (WFA) will present its annual Career Achievement Award to Elizabeth Blackburn, chair of microbiology and immunology, on Wednesday, May 31, in the Millberry Conference Center. The lunch and program will be from 11:30 a.m. to 1 p.m. A $7.50 charge for lunch will reserve space for WFA members and other interested academic appointees. Send reservations to the Women's Resource Center, Box 0909. For more information, call Heidi Jerome at 476-6783.

Money Matters

Departments have power to set salaries for new hires

As part of its ongoing efforts to examine and restructure services to best meet the changing needs of the campus and Medical Center, the Human Resources Department announces that campus administrators have the immediate authority to set salaries for new hires and the promotion, transfer and demotion of existing employees.

This authority applies only to salary decisions that fall within existing policy and contractual agreements, says Randy Lopez, director of Human Resources.

Salary decisions that represent exceptions to policy continue to require approval of the Human Resources Department.

Ultimate authority and accountability for salary decisions, within policy, is delegated to the department chair or director. These individuals may further delegate authority and accountability for salary decisions within a department as they deem appropriate.

Human Resources will make available a comprehensive training course covering issues related to salary setting. To schedule a training session, call Human Resources at 476-1645. Staffing and compensation representatives are available to provide consultation and a written guideline to salary setting as well as a summary of existing campus policies.

To finalize a recruitment process under this delegation and to ensure that appropriate documentation is on file in the Human Resources Department, administrators will be required to complete the Recruitment Activity Report and return it to Human Resources. For more information, call Catherine Pedersen at 476-2635.

Finance Day Open House May 9

The UCSF Benefits Office is sponsoring a Finance Day Open House from 8 a.m. to 3 p.m. on Tuesday, May 9, in the Millberry Union Conference Center.

The open house is an opportunity for faculty and staff to learn more about the University-sponsored plans that can help them provide for their future economic security.

Representatives from University retirement, voluntary savings and investment plans, disability and life insurance protection programs are among those who will be available to talk with employees on a one-to-one basis and answer their questions.

Participants also will include staff from UC Employee Benefits and representatives from Social Security, the Benham Group, Calvert Social Investment Fund, Fidelity Investments, American Express, the Prudential Insurance Company, American Home Assurance Company, California Casualty, North American Mortgage Company, the Federal Reserve Bank (US Savings Bonds), the Golden 1 Credit Union and the Medi-Serv Credit Union.

For more information about Finance Day, call Allen Terry in the campus Benefits Office at 476-1400.

Fund Performances

For those invested in the 403(b) Plan and the After-tax plan, here are the latest unit values and monthly factors (as of March 31, 1995). The annualized yield reflects the annual yield that could be achieved if the current monthly rate were compounded for one year.

	Monthly Factors	Annual Rate	Annualized Yield
Savings	.0055	6.46%	6.57%
Money Mkt	.0052	6.11%	6.20%
ICCF	.0065	7.62%	7.79%

	Unit Values	12-Month Change	3-Year Avg. Annualized Return
Bond	$61.57	1.8%	8.2%
Equity	$113.39	17.5%	11.3%
Multi-Asset	$15.59	8.7%	8.4%

The investment results, as measured by total return figures given above, represent past performance and should not be considered indicative of future results. If you have questions, please call 476-9256.

New retirement rules for student employees

A recent clarification by the Internal Revenue Service affects UC student employees whose wages previously have been exempt from the Federal Insurance Contributions Act (FICA).

Effective with April 1995 earnings, UC students employed by the University must meet both of the following requirements to maintain their FICA exemption: they must work 50 percent time or less and they must carry the required minimum course load.

Undergraduate students need to carry at least 12 units at UCSF. Graduate academic and graduate professional students need to take at least eight units at UCSF. Graduate students enrolled and approved for advancement to doctoral candidacy are exempt from unit requirements, as preparation of a dissertation satisfies the IRS requirement.

These requirements do apply to work-study students, but not to students on F-1 and J-1 visas who by federal law are exempt from FICA.

Under the law, the employer can choose to comply with the regulations either by paying Social Security taxes or by providing retirement plan coverage under "Safe Harbor" provisions of the law. The state and UC have elected to provide a retirement plan, known as the Defined Contribution Plan (DCP), for these employees in lieu of social security taxes.

Under the "Safe Harbor" provisions, students who lose their exemption because they do not satisfy both the work and course-load requirement will contribute 7.5 percent of their UC salary to an individual account in the UC DCP as an alternative to paying social security taxes. Students who are exempt are required to pay the 1.4 percent tax for Medicare.

For more information about employment, course-load or appointment percentage requirements, ask payroll processors in your department. For more information about the UC retirement plan, call Allen Terry at UC Benefits Office at 476-1400.

Fraternity organizes Pride-a-thon

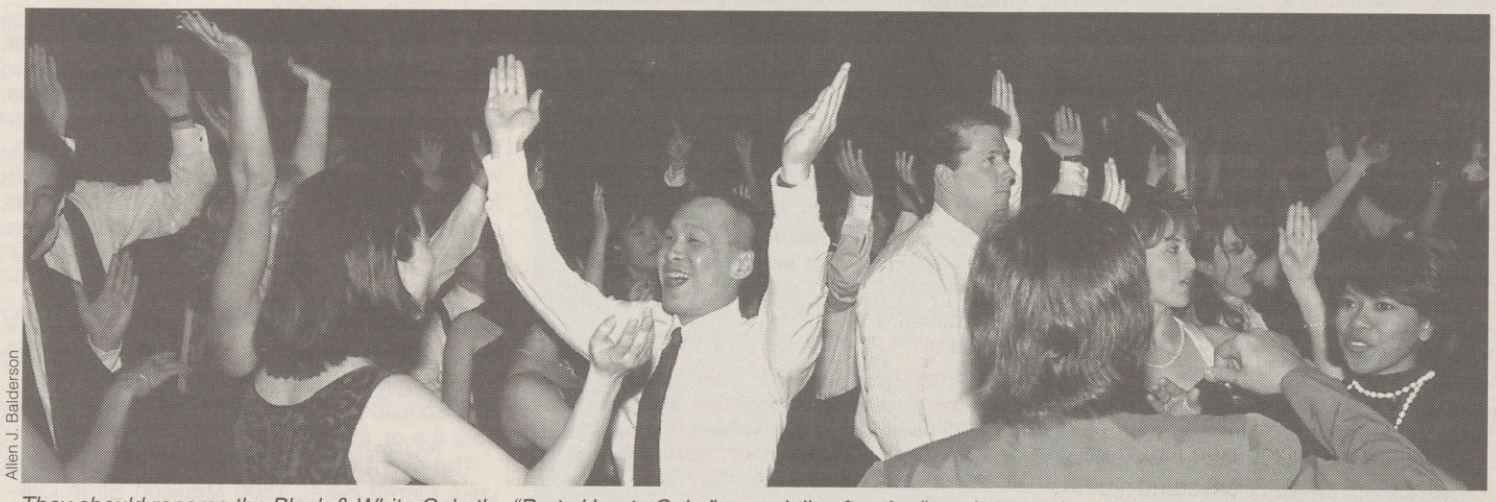
The Delta Sigma Delta Fraternity at the School of Dentistry is organizing a Pride-a-thon on Saturday, May 6, from 9 a.m. to 2 p.m.

The purpose of this service project is to help spruce up the School (e.g. put up shelves, polish the brass doorknobs, etc.) and raise funds for the Simulation Laboratory, the new paraclinical learning facility. Organizers are hoping the clean-up will instill pride and spirit into the students, faculty, staff and most of all the patients who are treated at the dental clinics.

The fraternity is seeking donations of money or supplies, such as handpieces, optical loops and impression materials. For more information, call Carmen Hipona, president of the Zeta Chapter of the Delta Sigma Delta Fraternity, at 476-6100, ext. 57925.

Fun Zone

Gettin' down at the Black & White Gala



Allen J. Balderson

They should rename the Black & White Gala the "Party Hearty Gala," especially after the "get down and party" spirit generated by the enthusiastic crowd at the one on April 7. From the time the doors of the Gift Center opened, the crowd took to the floor to bump, hop and otherwise boogie to the tunes of SRO. The annual event attracted nearly 800 party animals, mostly students, with proceeds benefiting the sponsor, EMPACT! Above, while it may be an old tune, YMCA by the Village People still can turn already excited people into ecstatic cheerleaders.

Millberry's special offer

Throughout April, Millberry will be conducting a promotion to encourage the UCSF community to take advantage of its programs and services for free. With any purchase of services, people will receive a card entitling them to free offers including dance classes, movies at Cole Hall Cinema or discounts on Outdoors Unlimited rental equipment. When you redeem the card, it will automatically be entered into a raffle for prizes. Raffle drawings will take place every Friday through May 5.

Macintosh is grand prize in EMPACT! raffle

Tickets for the annual EMPACT! raffle, a fundraiser that pays for future events for employees and staff, now are on sale. Cost is $1 per ticket.

Be a raffle ticket seller and win a $1,000 travel credit courtesy of American Express! There are other "perks" for raffle ticket sellers, too.

The raffle drawing will be held Thursday, June 1. Grand prize is a Macintosh Performa 6115CD computer with monitor courtesy of Apple Computer Inc. and the UCSF ITS Store. More than 50 other exciting prizes will be given away as well. To be part of this event, call Elan at 476-2675.

Carnivale Cruise May 11

Enjoy a New Orleans-style sailing cruise aboard the Hawaiian Chieftain on Thursday, May 11. Bring a bongo or other percussion instrument to add rhythm to the evening while enjoying a colorful sunset. The ship will sail from 6 to 9 p.m. and leaves from Sausalito. Hors d'oeuvres will be served, but sailors can bring their favorite beverages. Wear warm, Carnivale attire. Cost for the cruise is $25 for students and Millberry members; $30 for staff and $35 for the general public. Sign up for the cruise at the Outdoors Unlimited Rental Center. For more information, call Paula Cooper at 476-0417.

Marine World discounts

Discount tickets to Marine World Africa USA are available through EMPACT! New to the park this year is the Australian Walk-a-Bout and baby walrus exhibit. Tickets for adults are $16.25 (instead of $24.95) and tickets for children ages 4 to 12 are $12.25 (instead of $16.95.)

Submit recipes for UCSF cookbook

Are your relatives ravenous for your ravioli? Does your tofu stir-fry satisfy meat-eaters? Or does your chocolate cake make calorie-counters throw caution to the wind?

If you answered "yes" to any of these questions, then your culinary talent is needed for this campuswide cookbook.

Employees are encouraged to submit their favorite recipes for a cookbook with sales to benefit EMPACT!, the program that sponsors events and activities for employees.

Recipes must be submitted by Monday, May 15, to Elan Masliyah at EMPACT!, Box 0234A.

Recipes will be compiled over the summer for publication and sales in September.

Free T'ai Chi at Mount Zion

Staff and patients are welcome to attend free T'ai Chi classes on Mondays and Wednesdays at noon in the Cancer Center Garden at UCSF/Mount Zion.

Designed to help reduce stress and promote harmony of mind and body, the classes will be taught by Andrew Chan who will provide a spiritual dimension without any religious or mystical overtones. People can just show up for the class or register at the Resource Center.

Do you have ESP?

UCSF's Electronic Seminar Publication (ESP) is a continuously updated listing of seminars, conferences and meetings scheduled at UCSF, distributed each Friday via e-mail and published weekly in Synapse, the student newspaper.

Subscribing to ESP is easy and free. Simply e-mail to listserv@ucsfvm.ucsf.edu with the first line of your message "subscribe esp-1." (Do not type quotation marks.) The system will automatically confirm your subscription to the mailing list and send you information about some of the features of the system.

To submit information to ESP, copy must be submitted by 5 p.m. on the Tuesday of the week before the seminar. Fax the information to 476-2169. For more information on ESP, e-mail to seminar@itsa.ucsf.edu or fax query to the above number.

VAMC needs hospice volunteers

The VAMC's new Hospice Program needs volunteers to enhance the quality of life for veteran patients with life threatening illnesses.

Working together with physicians, nurses, therapists, social workers and chaplains, volunteers are an integral part of the team that provides holistic care for patients and their families.

Prospective volunteers will receive comprehensive training before providing care. For more information, call Edward Bishop, hospice volunteer coordinator, at 221-4810, ext. 2336.

LPPI offers lesbian support group

LPPI continues to offer a longterm Lesbian Psychotherapy Group, which is co-led by psychiatric residents. Interested women should contact Elaine Lonergan, group therapy coordinator, at 476-7442 to set up an initial consultation.

Medsounds Continued

Take the UCSF Tissue Bank Quiz

Can I recycle myself?

In honor of Ithis past National Organ/Tissue Donor Awareness Week, we present the following quiz. Also see story on page 3.

1. If I am in good health, I can recycle myself.	true	false
2. Organs and eyes are the only transplantable tissues.	true	false
3. The greatest number of transplants in the US are kidney.	true	false
4. If I have cancer, I can still recycle myself.	true	false
5. I've signed my donor card, so if something should happen to me, I'll automatically be an organ or tissue donor.	true	false
6. If I recycle myself, my appearance may be a problem for my family.	true	false
7. There will be no extra cost to my family if I donate my tissues.	true	false

See below for answers.

Answers:

1. *True.* There is a tremendous need for donor organs and tissues.
2. *False.* In addition to organs, you also can donate bone, tendons, corneas, skin, ear tissue, and heart valves.
3. *False.* There are more bone and tissue transplants performed per year than all types of organ transplants combined.
4. *True.* People who have cancer can donate their eye tissue for transplantation. They also can donate tissues for research purposes.
5. *False.* Your next-of-kin will be asked whether they want tissue donation to proceed or not, even if you have signed your donor card. That's why it's important to tell your family members your wishes regarding donation.
6. *False.* Great care is taken to regain a normal appearance after tissue donation has taken place. In fact, your family still can have an open casket funeral service if that is their wish.
7. *True.* All costs for tissue removal are taken care of by the tissue bank. There is no extra cost to your family.

Scoring: If you answered 5-7 questions correctly, your recycling knowledge is exceptional. If you answered 1-4 correctly, we hope this helped to further your tissue donor education.

Source: Caryn Travis, UCSF Tissue Bank

Employees get new payroll time system

By LISA CISNEROS

More Medical Center employees soon will begin using an automated payroll time collection system that has already made reporting work schedules faster, easier and more efficient at Mission Center.

Rollout of the system to other Medical Center employees will occur in phases throughout the rest of this year, says Steve Downs, assistant director in the Hospital Accounting Department. Employees in the ACC are expected to begin using the system in early June, with additional groups of departments coming on board each month through December, Downs says.

The system automates time reporting and eliminates the need for staff to submit employee time records (ETRs) at the end of every pay period. So far, feedback from Medical Center employees at Mission Center, who began using the system on March 26, has been positive, he says .

The time it takes for supervisors to collect, review and sign ETRs and then submit them for processing through the Payroll Department currently takes several days. As labor contracts and personnel policies have become more complex, the processing effort has grown, threatening payroll deadlines, Downs explains.

The new system significantly shortens payroll processing by automating most of the work associated with reporting time, a process that includes applying the myriad personnel policies, labor contract provisions and payroll practices that determine how an employee gets paid. It also applies policy and contract language uniformly. "The result will be faster, more accurate payroll processing," Downs says. "Paychecks won't be produced any sooner — that's determined by the campus processing cycle — but we should be able to process the payroll with fewer resources overall."

Under the new system, an employee's time will be reported through several different approaches, depending on the work patterns of the employee.

Employees with predictable schedules (those who rarely work overtime or across shift periods) have it the easiest. Payroll personnel will initially input their work schedule so it will automatically be generated by the system each pay period. Most nurses will have their time initially reported via an electronic link from the existing nurse scheduling system to the new time collection system.

Employees will be able to record exceptions to their regular work schedule, such as vacation or overtime, by informing their supervisors who will enter the hours directly into the system.

Employees who work variable hours will use the telephone to record the time they begin and end work. Using the time data gathered this way, the system will calculate an employee's payable hours, including overtime, shift differentials, holiday hours and premiums. It also will determine if leave balances are being overdrawn and will make the appropriate adjustments.

Employees and supervisors will be provided with reports each pay period that indicate the hours reported into the system. Corrections can be easily made in most departments via personal computers connected into the Medical Center network.

A new set of employee and supervisor job responsibilities for payroll time reporting has been distributed to all department managers and will be shared before the system is implemented. Supervisors will be invited to attend training sessions where they will receive educational materials to train employees.

A team charged with implementing the system will work with managers to see that the process is going as smoothly as possible before it is used in each department, Downs says. Team members include Robert Klinger, Lois Johnson, Tony Leong, Eunice Beasley, Barbara Heredia and Diane Bittenbender from the Hospital Information Systems Department. Team members from hospital accounting include George Mark, Brian Murphy and Downs. Karen Jolliffe participates on the team from nursing.

"Some employees may remember that the system was scheduled for implementation two years ago and was piloted in several units across the hospital at that time," Downs says. "Since that pilot project, several changes have been made in the software and in the procedures we will follow."

For more information on the payroll system, call Downs at 476-3001.

Infection *(from page 8)*

gardless of construction. We feel good about the systems we've installed to ensure this air quality."

A variety of Medical Center, campus and construction representatives have met for the past year to establish a comprehensive two-part plan of action to minimize dust to protect patients, says John Conte, director of Infection Control and chair of the Construction Advisory Committee.

That committee also has devised a plan for monitoring and complying with those measures both at the project site and in Moffitt/Long. For example, inside the hospital, infection control personnel will increase the frequency of hospital air checks and will change air filters more often. Outside, Walsh Construction will regularly dampen loose dirt and debris. Construction workers are prohibited from entering the Medical Center.

It's critical to prevent patients with suppressed immune systems from inhaling dust that could cause deadly aspergillus infections. Nosocomial (diseases originating in a hospital) aspergillus infections have been linked to circulating dust particles from nearby construction which enter hospitals through ventilation systems or other openings.

An important part of decreasing the risk of nosocomial aspergillus, which is difficult to treat, is to contain construction sites and prevent the infiltration of dust into patient areas, explains Tim Mahaney, director of construction management at the Medical Center.

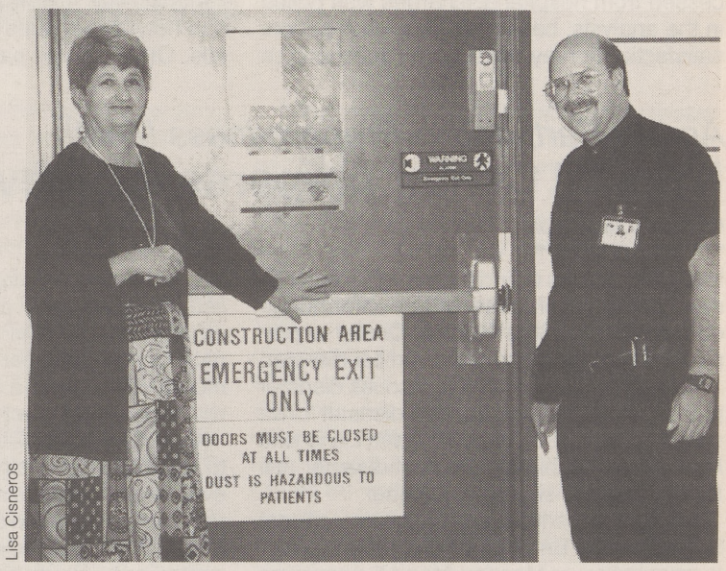
Mahaney was the principal designer of safety measures developed four years ago that have successfully reduced the infection rate of aspergillus at the Medical Center.

The new utlities plant will generate more efficiently all of the campus's steam and most of UCSF's electricity. It is expected to save money on the utilities bill when it begins operating in winter 1996. During the first two months of 1997, the existing power plant will be destroyed, Claycomb said. With its equipment becoming obsolete, the existing plant would need expensive upgrades to make it seismically sound and able to meet 1996 air emission standards.

For more information about infection control, call 476-5793.

How to control dust

- Keep windows closed. Windows have been locked and coated with film to reduce heat.
- Keep doors in the southwest stairwell (near Long elevator) closed except for emergency exit. Alarms have been installed to deter exit.
- During demolition phase, transfer immunosuppressed patients in Moffitt elevators or mask the patient in Long elevators.
- Keep doors and drapes closed at the loading dock when not in use.
- Look for more construction updates in Medsounds.



Lisa Cisneros

Marilyn Jordan, left, tells Rev. Bill Brady he has to alter his habit of using the southwest stairwell while visiting patients. These doors are for emergency exit only.

Disaster *(from page 8)*

JCAHO requirements in future editions of Medsounds.

Disaster waiting to happen

Like all of California's coastal areas, the City of San Francisco is located in a zone where major destructive earthquakes can and do occur. Employees will remember the Loma Prieta temblor, which measured 6.9 on the Richter scale. That earthquake resulted in no serious injuries and minimal structural damage on the UCSF campus — due in part to the one-foot expansion joints between major buildings, which allow them to sway freely. The real blow to the campus community were the lives lost in the vanpool caught in the collapse of the Cypress overpass in Oakland.

"The predictions are for an earthquake of the magnitude of 7.0 or greater in the Bay Area in the next 30 years," said Assistant Chief Dennis Callahan, who oversees disaster operations for the San Francisco Fire Department (SFFD.) "You should know how to take care of yourself in the workplace."

The first 15 to 20 seconds of an earthquake are particularly important to ensure personal safety, Callahan said, adding that people should duck, cover and hold on to something away from heavy overhead objects until the ground stops shaking. He recommends that departments stock up on emergency supplies, such as flashlights, first aid kits and water, plus secure expensive equipment, including computers, with strong adhesive tape to keep them from falling.

People should be able to fend for themselves for at least 72 hours after a major mishap, Callahan said. That's why the SFFD began the Neighborhood Emergency Response Team (NERT) program, which trains citizens to help themselves and others. To sign up for the training program, call the SFFD at 558-3456.

Survey *(from page 8)*

made public, these names remained anonymous when the findings were compared in charts. Hospitals were referred to only by letters although each institution was identified in individual reports given to hospitals.

In a comparison of the "overall rating of care" for all nine participating medical centers in a satisfaction index equating a score of 100 to "excellent" and 80 as "very good," UCSF received an overall rating of 89.9. That put UCSF in second place behind "Hospital C," which received a rating of 91.8, according to the Holmen & Associates report. A score of 81.5 represents the national norm of patient satisfaction as determined from a random cross-section of discharges by US hospitals.

In the rating of physician care among all the participating hospitals, UCSF received a score of 91.9, again in second place behind "Hospital C," which received a score of 93.1. The national norm was 84.0.

The rating of care by nurses and allied health care staff at UCSF was 90.6, another second-place victory among the nine hospitals. "Hospital C" received a score of 92.7 with the national norm at 81.4.

As a response to the question of whether patients would return for treatment, UCSF received a score of 95.1, a figure that put it in fourth place among the nine hospitals. Data specific to UCSF shows that 523 or 87 percent of the 600 patients questioned "definitely would" return and 43 or 7 percent "probably would" return. Some 6 percent or 34 patients gave negative or neutral responses of either "don't know," "probably would not," or "definitely would not." Among the various reasons given for these negative responses were distance, insurance, transportation, cost, rude doctors and staff, and understaffed nurses.

UCSF will be conducting a more comprehensive survey of patients throughout the clinical enterprise, says Schroffel, adding that a polling firm has been selected to conduct it. "Ultimately, the goal is to improve patient service," he says.

Survey questions

1. Approximately how long does it take to drive from your home to the Medical Center?
2. Looking back at your experience at the Medical Center, how would you rate the overall care you received?
3. How would you rate the overall care that was provided by physicians during your treatment?
4. How would you rate the overall care that was provided by the nurses and other allied health staff?
5. How likely would you be to return to this medical center if you needed to be hospitalized again?
6. Would you recommend this medical center to your family and friends?
7. Was the care you received so good that you would brag about it to family and friends?

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UCSF Medsounds

Page 1 ... UCSF medical ethicist blasts Proposition 187

Page 1 ... Distinction in Teaching Award winners

Page 1 ... Chancellor Martin stands firm on diversity

Medsounds is a section of Newsbreak for and about employees of the Medical Center, including Moffitt-Long, the ACC, UCSF/Mount Zion and Medical Center employees at Mission Center and Laurel Heights.

Patients praise services on Parnassus

By LISA CISNEROS

Preliminary results of a national survey conducted last year to measure patient satisfaction at the Medical Center on Parnassus show that 90 percent rated its health care services as either "excellent" or "very good" and 87 percent said they "definitely would" return for treatment.

Results of the survey of 600 patients interviewed by an independent consulting firm during the first two quarters of 1994, indicate that more than 90 percent rated care provided by UCSF physicians, nurses and allied staff as either "excellent" or "very good."

One patient commented, "The staff at UC is the most caring group of professionals we've ever been in contact with. I could never say enough good things about my son's care!" Another said simply, "I would use no other hospital."

"We are very pleased with these results," says Bruce Schroffel, director of operations. "With all the organizational changes we've been going through, the survey is a testament to the quality of our physicians, nurses and staff."

"The staff at UC is the most caring group of professionals we've ever been in contact with. I could never say enough good things about my son's care."

— a patient surveyed in 1994

A random cross-section of patients accessed from hospital discharges was polled in the analysis, based on a common patient satisfaction survey. (See survey questions on page 7.) Three hundred patients were polled each quarter for a total of 1,200 patients who responded in the year-long survey. A final annual report will follow.

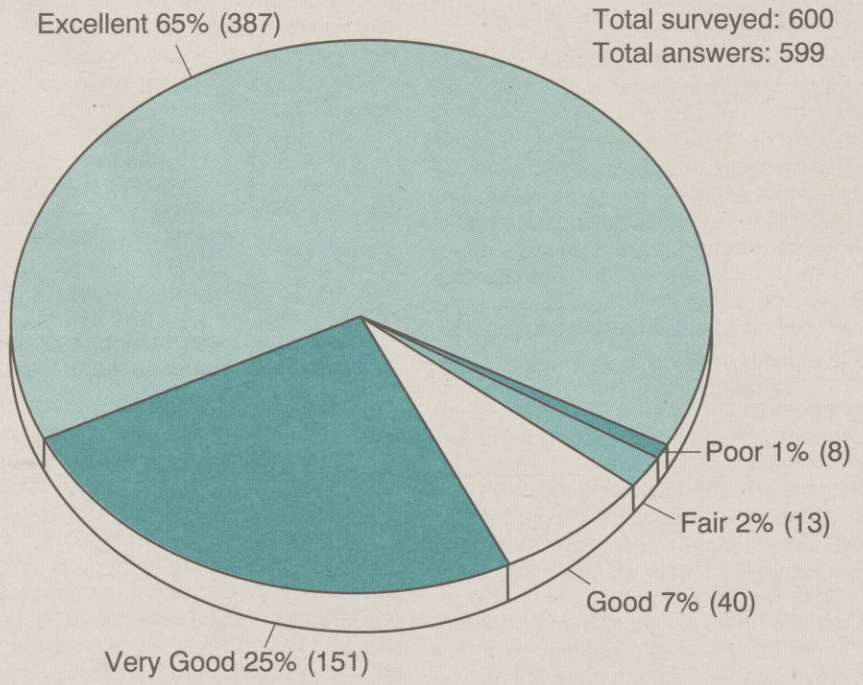
UCSF was one of nine medical centers that volunteered for the patient satisfaction benchmarking project to determine how patients viewed their level of care and service and how it compares to other top US hospitals. Other survey participants included the University of Michigan, the Mayo Clinic, Rush Presbyterian and the Lahey Clinic.

"We wanted to see how we rated on a national level," Schroffel says.

The survey, conducted by Holmen & Associates, provided participants an opportunity to judge their health care with the "best of medicine" as well as with national norms. While the names of the participants were

(See **SURVEY** *on page 7)*

Overall rating of care



Source: Holmen & Associates Benchmarking Project, 1994

Infection control: protecting patients a top priority

Everyone's cooperation is needed to protect patients from harmful dust during construction work behind Moffitt/Long Hospital, according to Marilyn Jordan, an infection control nurse.

UCSF is ready with special measures to minimize dust and Medical Center employees are asked to adhere to those outlined on page 7.

Patients, visitors and employees have been notified about the project and the importance of safety measures. Plus multilingual signs have been posted throughout the hospital to remind people to keep windows and doors closed, especially those directly facing the construction site.

Plans for the two-year construction project are to demolish the Laundry Storehouse building adjacent to the existing power plant, build a new powert plant and demolish the old one, according to Glenn Claycomb, project manager.

The hotline number to answer general questions as well as report any concerns about the project is 502-7287.

Dust and debris from this project can be a nuisance for employees, but they pose life-threatening risks for infection to bone marrow, kidney, heart and liver transplant patients and those whose immune systems have been suppressed from disease or therapy.

"Protecting patients is our highest priority," says Bob Zetterberg of Facilities Management. "We strive to maintain air quality re-

(See **INFECTION** *on page 7)*

April is Earthquake Preparedness Month

Medical Center prepares for inevitable disaster

By LISA CISNEROS

While UCLA tries to find financing to repair its damaged Medical Center after the Northridge earthquake, UCSF's Medical Center is preparing its staff to respond to a similar disaster.

Managers met April 13 to discuss disaster plans before the first of two disaster drills occurred last week at both Moffitt/Long and Mount Zion hospitals. The next disaster drill for both sites is slated for October.

In addition, campus administrators will test how to run the Emergency Operation Center in an exercise on Monday, May 15, according to Sgt. John Fox of the UCSF Police Department, who helps coordinate the University's disaster preparedness efforts.

About 20 percent of UCSF departments have not yet developed a plan, while others have outdated plans, said Lynda Purves, campus emergency coordinator. "There's an overall lack of awareness of emergency preparedness," she told Medical Center managers. Indeed, some departments have identified Saunders Court as an evacuation site for employees, but that area has been designated by the Medical Center as an overflow morgue in case of a major disaster. Purves will help remedy such problems.

Getting Medical Center employees ready to respond effectively to a major calamity is even more critical since the Joint Commission on Accreditation of Health Organizations (JCAHO) established new standards this year, according to Cindy Lima, an assistant director who replaced Dan Shydler in the role of Medical Center Safety Officer.

"Most of the basics are in place in our disaster plan," Lima said. "We're just looking at refining them to expand staff training and to develop performance standards."

As part of the fall visit at Moffitt/Long, a JCAHO team may survey Medical Center staff on emergency preparedness, Lima said.

Here's a short list of possible questions with the answers:

Q: How do you know when the disaster plan is in effect?
A: The Medical Center Director, administrator on call or nursing supervisor will make that decision. An announcement would be made over the public address system informing everyone "Operation Triage is now in effect."

Q: Where is the disaster control center?
A: The disaster control center is located in L 171 (Nursing Administration), which is supplied with emergency power. If that room is destroyed, an annoucement would inform employees of an alternate site.

Q: Where are disaster control center supplies kept?
A: Disaster supplies are kept in a closet near the Emergency Department. Each department also should keep emergency supplies stocked, as should individual employees.

Q: What is your specific role in a disaster?
A: The department manager should inform staff and train them for their emergency duties. Employees without a specific job to perform in a disaster should report to the personnel pool in the Moffitt lobby.

To prepare managers for a JCAHO visit this fall, the Medical Center will host two free seminars on Tuesday, May 9, from 8 to 9:30 a.m. and from 9:45 to 4:30 p.m. at Laurel Heights auditorium. Managers must preregister for the seminars by calling Deborah Don at 476-3862. In the first seminar, participants will receive general information about the survey, and in the second they will hear about "environment of care" standards. Look for a series of stories on how to meet the 1995

(See **DISASTER** *on page 7)*

UCSF celebrates National Nurses Week

UCSF will celebrate National Nurses Week, which begins Monday, May 8, with the theme for this year, "Nurses: The Heart of Health Care."

Nurses at Parnassus and Mount Zion will be awarded for their hard work in separate ceremonies. Informational booths related to nursing will be in the lobby of the Medical Sciences building on Tuesday, May 9, from 9 a.m. to 4 p.m. and at the Hellman Conference Center from 12:30 to 5:30 p.m.

Nurses on Parnassus will be honored at a ceremony Wednesday, May 10, from 4 to 6 p.m. at the Millberry Conference Center. Awards will recognize excellence in a variety of areas including cardiovascular nursing, pediatric nursing and critical care.

Mount Zion nurses will be honored Thursday, May 11, in a ceremony from 4 to 6 p.m. in Herbst Hall. Six nurses will receive "Partner for Excellence Award," Mount Zion's top nursing honor. Awards also will be given to allied health staff.

Chris Wachsmuth, a nursing director at SFGH, will speak on "New Opportunities for Nursing," at Cole Hall on Tuesday, May 9, from 2 to 3 p.m. This lecture will be simulcast to Herbst Hall.

On Thursday, May 11, from 9 a.m. to 4 p.m., nurses can attend a class on "Safety in the Workplace" in the Millberry Conference Center.

Managed care Medi-Cal

UCSF lists primary care providers

UCSF is among other health care providers in the process of converting its Medi-Cal program into a managed-care plan. Within the next year, recipients of Aid to Families with Dependent Children (AFDC) and several medically at-risk patients will choose a managed care plan and a primary care provider for health coverage. Here's the list of primary care providers at UCSF:

Parnassus medical group

- Internal Medicine: Tom McAfee and Melissa Welch
- Pediatrics: Katie Broner, Allen Uba and Margaret Carolan
- Family Medicine: Michael Potter and Mary Verdon

Ambulatory Care Center*

- GMA: Kathryn Kocurek and Fiona Wilson
- GMB: Jose Miramontes
- GMC: Bobby Barron
- Pediatrics: Lucy Crain, Julie Holland and Carol Miller

Lakeshore

- Internal Medicine: Tom McAfee and David Campa
- Pediatrics: Gerald Harris and Mary Ann Fernandez
- Family Medicine: Ya'aqov Abrams, Albert Yu and Jamie Santilli

UCSF/Mount Zion

- Pediatrics: Jane Anderson and William DeGoff

* Denotes physicians who are open to existing UCSF patients only